

# OREGON

Oregon  
Convention  
Center

Living  
Our

# GO



# ACTIVATED.

# PUBLIC SAFETY GUIDE

## **WE ARE A CENTER IN MOTION.**

Defined by you and what you can accomplish inside our walls.

We don't decide the future.

We provide a place where you can.

Where you can

Join. Change. Dismantle. Engage.

*Cherish, Love, Uphold, Refute, Challenge, Galvanize and Improvise -*  
until you figure out what will come next.

## **THIS IS A PLACE OF ACTION.**

There are no nos, no if onlys, no maybes.

There is only right now.

Ready? Go.

**OREGON**

Oregon  
Convention  
Center



## OCC Public Safety

503-731-7849

777 NE Martin Luther King, Jr. Blvd  
Portland, Oregon 97232



## Derek Bliss, CPP

Director of Public Safety

503-731-7941 (office)

503-380-7343 (cell)



## Looking for approved security providers?

We list several businesses that are approved to provide security services at the Oregon Convention Center on our website.

Visit [oregoncc.org/en/security](https://oregoncc.org/en/security) to learn more.

# Our Stance on Safety



The Oregon Convention Center (OCC) holds the safety of our patrons, staff, and property as a top priority.

**For this reason, OCC has and will continue to invest in our security systems, access controls, video surveillance, and well-trained public safety agents.**

OCC Public Safety operates 24/7 and year-round to assist with safety and security concerns, and emergency response. Our agents are responsible for patrolling inside and outside the facility, staffing the designated entry/exit points throughout the facility, and monitoring on-premises activities through video surveillance.

OCC Public Safety has an ongoing working relationship with the Portland Police Bureau, the Department of Homeland Security,

TriMet, Rose Quarter, and area hotel security teams, plus various businesses in the Lloyd District. We keep an open dialog with these safety and security partners to address recent events, and ongoing challenges and successes in the district and city.

If you are expecting any security threats, potential protests, or have other safety concerns associated with your event, please communicate them to your event manager as soon as possible. This will enable OCC Public Safety to proactively develop security plans to minimize disruptions during your event, and if necessary to utilize third party security and/or enlist Portland Police presence.

## Credentialing and Badging

The most effective means of access control is credentialing/badging of guests. OCC suggests you require attendees to wear a credential during your event. This easily identifies guests who are registered to attend and have access to your event. Your event manager will work with you to determine when our in-house admission staff will need to be scheduled.

## Venue Emergency Procedures

OCC has a full set of emergency procedures which will be initiated in the event of an emergency. OCC staff are responsible for directing attendees in or out of the building if it becomes necessary.

## Evacuation

Full-building evacuations are rare at the OCC. If an evacuation is necessary, the OCC emergency response staff will be activated, and the decision will be made by a designated crisis manager. At that time, a facility-wide announcement will be made, and all guests should exit the building by the nearest exit.

All evacuees shall gather in the North Plaza, located at the corner of NE Holladay Street and MLK, Jr. Blvd.

## Fire Alarms

Should a fire alarm sound during an event at OCC and you are in an affected area at the sound of a fire alarm, please vacate the space to a nearby non-affected area.

Remain calm as OCC public safety agents and staff investigate the source of the alarm and determine appropriate next steps. Please know when a fire alarm is activated, some elevators may discontinue their normal operation. Please listen for instructions made throughout the building.

## Civil Disturbance

Please see the **Regulation of Unscheduled Activities at MERC Facilities** policy.

1. In the event of a civil disturbance, contact the OCC Public Safety console at 503-731-7849.
2. Do not enter crowds or mobs to attempt an intervention.
3. Follow instructions of public safety agents and law enforcement personnel.

## Active Shooter

1. Run and escape, if possible. Leave your belongings behind. Warn others about entering the area.
2. Hide if escape is not possible. Hide alone and silence your phone.
3. Stay in place until verified law enforcement has given the "all clear".
4. When you are able, notify OCC Public Safety console at 503-731-7849.

## Theft or Non-Emergency

Contact OCC Public Safety console at 503-731-7849.

## Medical Emergencies

For life-threatening situations, immediately call 911. Life-threatening situations include an apparent heart attack, stroke, or other major injury.

For non-life-threatening first-aid occurrences, contact the OCC Public Safety console (503-731-7849) or the OCC receptionist (extension "0") and provide the specifics of the occurrence. The console agent will contact the MedTech, the other agent on duty and the event manager. Non-threatening circumstances include minor cuts, abrasions, or minor illnesses, etc.

# Public Safety

## **First Aid and MedTechs**

Depending on the type of event and number of attendees, medical technicians (MedTechs) may be onsite during your event.

OCC reserves the right to set the MedTech staffing levels and hours required. Please coordinate with your event manager to find out if MedTechs will be required for your event.

## **AED Machines**

Automated External Defibrillator (AED) machines are placed at various locations throughout the facility. Your event manager can provide you with a map of the locations upon request.

If a medical emergency occurs off OCC premises, please call 911.

## **Nearest Medical Care**

### **EMERGENCY CARE**

#### **Legacy Emanuel Medical Center**

*1.5 miles north*

501 N Graham Street\*  
Portland, Oregon 97227  
503-413-2200

Open everyday  
24 hours

*\*Emergency entrance located on the west side of hospital off N Kerby Avenue.*

### **URGENT CARE**

#### **ZoomCare Super - Lloyd District**

*0.3 miles east*

607 NE Grand Avenue  
Portland, Oregon 97232  
844-966-6777

Open Sunday through Friday  
Closed Saturday  
10:00 am - 10:00 pm

### **PHARMACY**

#### **Walgreens (store #6140)**

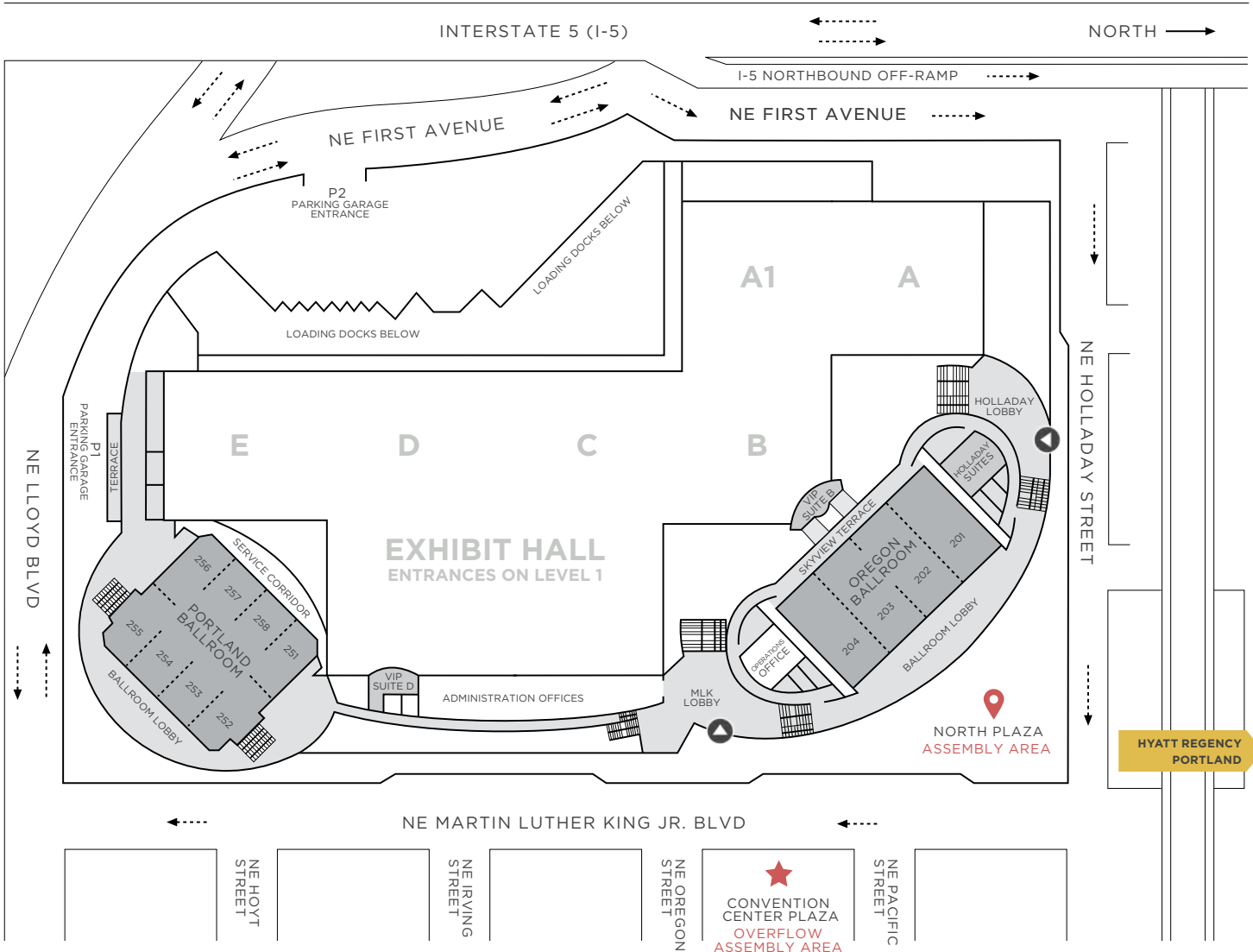
*0.5 miles north*

1620 NE Grand Avenue  
Portland, Oregon 97232  
503-493-2715

Open everyday  
8:00 am - 9:00 pm

Pharmacy open Monday through Saturday  
Closed Sunday  
9:00 am - 6:00 pm

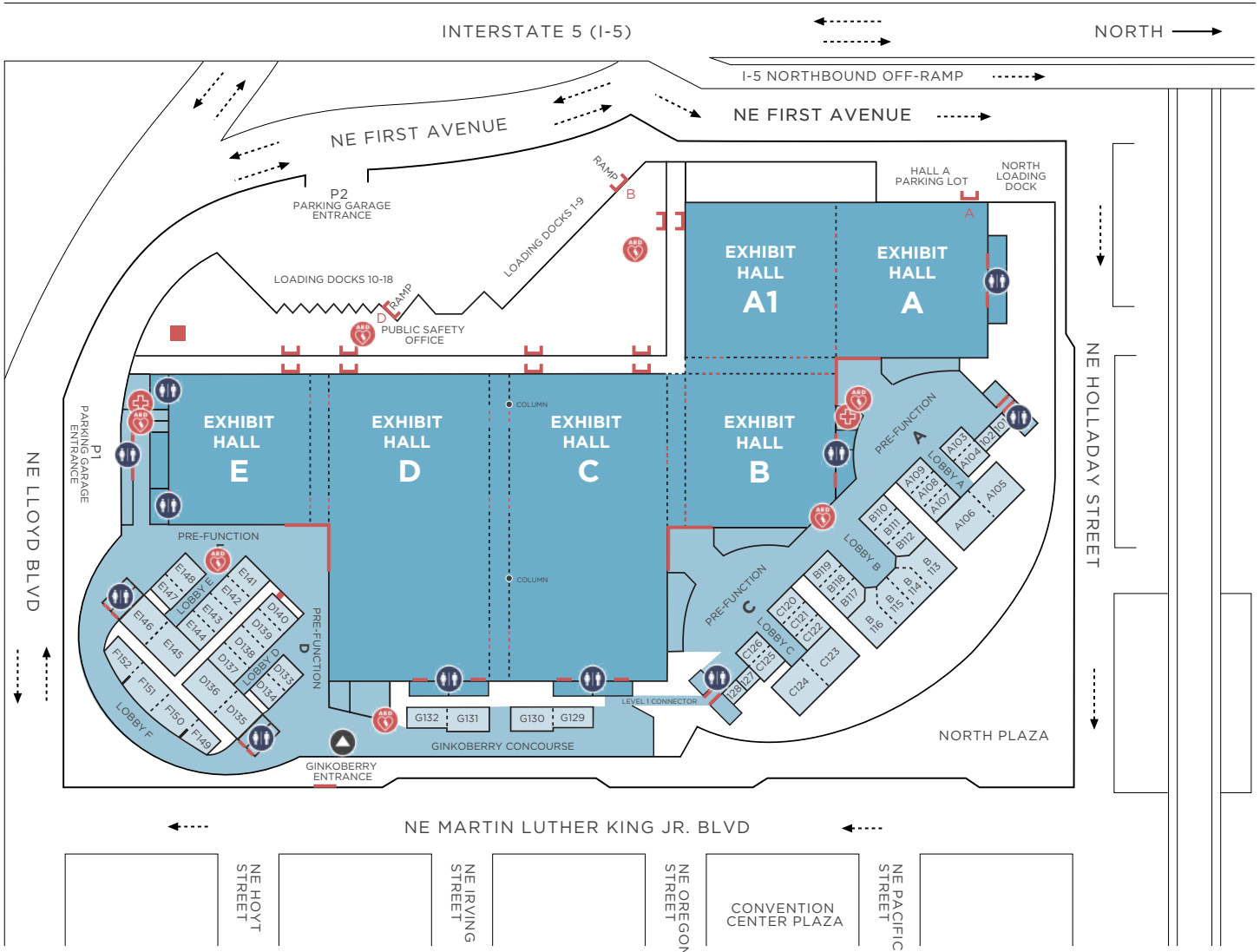
# Evacuation Assembly Area












# Level 1 Map

## Level 1

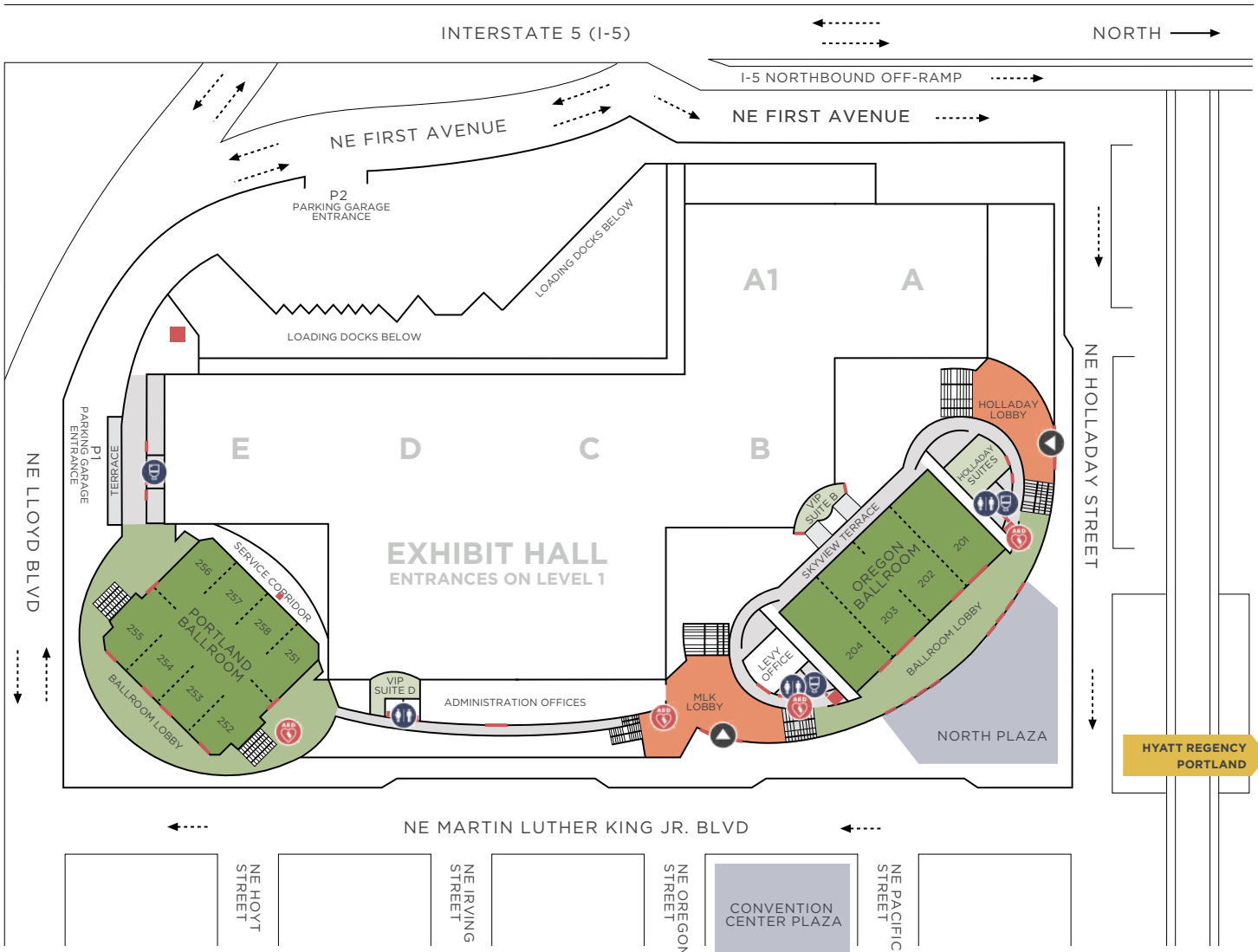
EXHIBIT HALLS
PRE-FUNCTION AREAS
A TO G SERIES MEETING ROOMS



								
ROLL UP DOOR	ENTRANCE INTERIOR	AIR WALL DOORS	FREIGHT ELEVATOR	GUEST ENTRANCES	RESTROOMS	ALL-USER RESTROOM	FIRST AID	AED



Lobby Level	Level 2			Outdoor Plazas
MLK LOBBY HOLLADAY LOBBY	BALLROOMS	BALLROOM LOBBIES	VIP SUITES	NORTH PLAZA CONVENTION CENTER PLAZA



### Looking for more building amenities?

Additional maps on our website show ATMs, elevators and escalators, loading docks, parking, restaurants, and more.

Visit [oregoncc.org/en/attend/maps](http://oregoncc.org/en/attend/maps) to see what's inside!

# Risk Assessment

To help ensure the safety and success of your event, please complete the following risk assessment 60 days before your move-in day.

## Contact Information

**Event Name**

**Event Organizer/Contact Name**

**Event Date(s)**

**Please check this box if you wish to keep this information confidential.**

## Risk Assessment Questions

1. Does your event have a history of people targeting or making threats to your event, staff, or third-party contractor?
2. Does your event require third-party security services or law enforcement? Let us know the reason you require additional security or law enforcement.
3. Does your event have a history of individual or groups protesting? Can you share with us the name of the group that has protested your event, when, where, and what happened?
4. Has your event/conference/tradeshaw worked with or contacted Portland Police, Department of Homeland Security, Oregon State Police, for services? When and for what reason?

5. Does anyone on your team have a restraining order against any person who may show up at OCC to attend your event? Is there a history of violence, arrest, and/or any type of domestic violence that you're aware of?
  
6. Is there anything else you want us to know about your event related to security, public safety, media, or law enforcement?
  
7. Please provide us with contact information for the venue that hosted your last event. Which state, city, county? We may reach out to them to inquire about your event and any event related information.
  
8. Will access to the event be private (credential or ticket required) or open to the public?
  
9. Has adequate information been provided on badges to verify the identity of guests and their level of access?
  
10. Does the nature or theme of the event raise the threat level?
  
11. Will public figures (heads of state, celebrities, corporate executives, VIPs/talent, etc.) attend the event?

# Risk Assessment

12. Is a complete list of VIPs, executives, and performers available?
  
13. Will any of the VIPs have a security detail?
  
14. Does the VIP have a handler? If so, please provide their information.
  
15. Will the event be broadcast, live, or recorded?
  
16. Will there be a requirement for the protection of money or high-valued assets?

**You're almost done!** Remember to save the document with your responses then email the document to [derekbliss@oregoncc.org](mailto:derekbliss@oregoncc.org).

**Need help?** Contact OCC Director of Public Safety Derek Bliss at 503-731-7941 (office), 503-380-7343 (cell), or email [derekbliss@oregoncc.org](mailto:derekbliss@oregoncc.org).

## Confidentiality and Public Records Request Disclosure

If this document is requested under a public records request, check with OMA prior to producing.



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UPDATED JULY 2024

**OREGON**

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1-800-791-2250 | 503-235-7575

[ask@oregoncc.org](mailto:ask@oregoncc.org)

[oregoncc.org](http://oregoncc.org)